

KELSIE CUMMINGS

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PROFESSIONAL SUMMARY

Ex-Digital Marketer transitioning into a Full Stack Developer role after completing the Ohio State University Coding Bootcamp and final full stack project in July. Diverse experience with project management, communication, and design thinking. Over 5 years of experience in customer services and working with people with diverse backgrounds. Lead data analysis project at Everything But the House that saw a 10% increase in sales in less than 6 months.

SKILLS

- HTML
- Jquery
- Version Management
- Time Management
- CSS
- Bootstrap
- Code Validation
- JavaScript
- Bulma
- Analytical Thinking

EXPERIENCE

Communications Chair

Student Success Stores | Columbus, OH

- Lead digital marketing, web development, and design strategy with passion, vision, and enthusiasm while maintaining a budget.
- Convert team to Microsoft Suite and develop knowledge base for scheduling social media, recruiting, and user research.
- Become the expert on the new CRM, Salsa.

Customer Service

Quantum Health | Columbus, OH

- Assist customers in high-volume call center.
- Use excellent verbal communication skills to research and resolve customer issues.
- Be flexible and accept constructive feedback to improve the customer experience.

Estate Sales Specialist

Everything But the House | Columbus, OH

- Organize and group items, then work with team to provide research coordination and product descriptions.
- Use industry experience and user research for data analysis insights and reporting for Columbus-based sales

EDUCATION

Bachelor of Arts
The Ohio State University

May 2018
Columbus, OH

Full Stack Developer Coding Bootcamp
The Ohio State University

July 2021
Columbus, OH